

Example Dialogue #1:

(T = Travel Agent, C = Customer)

T: Good afternoon. **How can I help you?**

C: Hello. I'd like to **go on a trip** in **the UK**.

T: Great. Where would you like to go?

C: I don't know. Where do you **recommend**?

T: I **recommend London**.

C: Really?

...

(questions →)

C: Thanks for the information. I'll think about it.

T: You're welcome.

Key Phrases & Questions:

- Where is it?
- How is the weather in June?
- What can I do there?
- What is it **famous for**?
- What's that?
- Tell me more.
- Are there any **special customs**?
- How can I get there? Is there an airport?
- Is there anything else?
- I'll think about it.